



Dear Wildwood Member,

Since late 2015, Callaway Electric has been constructing a Fiber network to enhance the overall operation and control of our distribution system. Along with it, we have been offering fiber to the home (FTTH) high speed Internet service to our members and some surrounding communities through our wholly owned subsidiary, Callabyte Technology, LLC.

Wildwood is a unique area based upon its seasonal usage. Having said that, we understand the need for high speed reliable Internet service exists throughout the park. From surveillance cameras to Wi-Fi calling or having the ability to extend your stay and do work from your weekend dwelling, we want to offer you service that can accommodate your needs. However, we also have an obligation to make good financial business decisions as we build out this network.

I have met with your board and park council and I understand interest for high-speed Internet within Wildwood is high. They sent me home with a goal of figuring out a proposal to provide service to your area. The conditions precedent for bringing FTTH throughout Wildwood are listed below:

- We would need commitments for fiber service from 100 accounts within Wildwood. Commitment is made by completing the interest form at callabyte.com. There is no financial obligation when completing the form. We use it as a tool to measure actual interest within an area.
- A two-year contract for Internet service will be required. (This is our normal business practice.)
- An easement to provide communications service must be signed and notarized by each lot owner where Internet service will be installed. (This is also our normal business practice.)
- During the initial two-year contract period, accounts must pay the full monthly charge, per the individual agreed upon contract for Internet service for no fewer than six (6) months out of each calendar year.
- Accounts will have the option to do a 'soft disconnect' of Internet service for no more than six (6) months out of each calendar year during the two-year contract period. During any such 'soft disconnect' an account will still be responsible for payment of \$15 each month as a minimum monthly charge to continue the account and avoid re-connect charges which would otherwise apply.
- A \$100 installation fee is typically required for each fiber service location. Callabyte will waive the \$100 installation fee for all accounts within Wildwood.

If you have any further questions about available service options or the stipulations listed above, please feel free to call our customer service team at 573-826-2371 and they will be happy to assist you. You can follow the commitment level on callabyte.com when you sign in and see how close we are to reaching our goal to build.

We are excited about this opportunity to extend high-speed Fiber Internet to the Wildwood area as we work to improve the quality of life in our rural corner of the world!

Sincerely,

Clint Smith
Assistant Manager